



**ROBOA ALEBDA A**  
ربوع الإبداع لتركيب البنية التحتية للحاسب الآلي

# Pre-Qualification Documents



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# **Company Profile**

## Welcome to ROBOA ALEBDAA computer network infrastructure :

We welcome you to RACNi, Located in Dubai, UAE. We believe in enhancing the interests of all our stakeholders; customers, staff, suppliers, investors, strategic partners and the communities in which we operate. We are committed to developing win – win sustainable and commercially viable business opportunities with all our partners, based on trust, transparency and integrity.

We are fortunate to be located in Dubai, one of the world’s most exciting & vibrant economies with impressive achievements over the past 4 decades which is entering a new era of rapid economic development.

We are proud to see RACNi growing rapidly over the years, which is the result of good foresight aided by successful implementation of sound business strategies. We are grateful for the resolute support and alliances from the Dubai Government & Leadership, our customers, suppliers, business associates and regulatory authorities for their continued support, trust and confidence in RACNi all these years. We hope to continue to build on these relationships for many years to come.

As RACNi grows, so does our responsibility to our stakeholders, society and the environment. By upholding world class governance standards in our day to day activities, we aim to be a good corporate citizen.

Finally, we hope you find the content of our Website useful. Should there be any comment or enquiry, please feel free to drop us an email “[Info@ROBOA-ALEBDAA.COM](mailto:Info@ROBOA-ALEBDAA.COM)”

## OUR VISION



Investing in our human capital ,Best in class Technologies and cultivating an environment of team work, trust, integrity and fairness, to establish a performance-based organization offering competitive, value added Security , Safety & Communication products , Systems , Solutions and services to all our customers and stakeholders driven by passion for excellence.

## OUR MISSION



To continue thriving as a business by protecting and growing shareholders value through expansion, diversification and growth utilizing best in class people and management practices and continuous improvements in efficiency, productivity and profitability, by understanding market trends and opportunities that will shape our business in the future and move swiftly to capitalize on them.

At **RACNi**, we conceptualize and implement some of the worlds most needed ELV Systems and Solutions which satisfies and responds to some of the most complex risk environments that have evolved. Our State of the art Electronic Security & Safety, IT enabled Systems and solutions focus on safeguarding existing investments and conceptualizing systems that forms a part of futuristic open ended technology. We realize the importance of our clients and address their concerns by building a comprehensive Security systems portfolio that leads to building a strong security program for Customers across segments such as Retail, Hospitality, Residential, Logistics, Military, Defense, Infrastructure, Banking, financial houses etc. .At RACNi, we continuously strive to enhance user experience by building Solutions that are complex in its construction yet, easy to implement and manage .For more information, you may log in to our consolidated Systems portfolio.

## Corporate Governance

**RACNI** firmly believes in applying strict principle-based, value-driven corporate governance guidelines, with special emphasis on transparency, integrity, performance and compliance.

High levels of ethical standards are maintained by having rigorous recruitment processes and regular performance and disciplinary management processes. **RACNI** recognizes that performance is central to creating and preserving stake holder's value: shareholders, customers, employees, suppliers, partners, regulators and the community at large.

**RACNI** continuously monitors and evaluates its performance, allocation of resources and internal processes, with on-going improvements made in resource allocation and processes. Clear lines of authority and accountability throughout the organization aims to eliminate inefficiencies and improve working relationships. The compliance obligations at **RACNI** are embedded to a large extent within the Systems and Solutions portfolio and supported by an in-house & external teams of legal, audit and advisory professionals.

**RACNI** extends corporate governance obligations to social responsibilities which is reflected in the level of support made to local businesses, charities and sponsorships of major cultural, educational, sporting and community events within the UAE and internationally.

## Corporate Philosophy

Today's security threats to industry and commerce, along with more stringent compliance codes and standards, highlight the need for more comprehensive and integrated solutions. **RACNI** offers Integrated Security solutions that combine deep knowledge of each customer with innovative technologies that can elevate an organization's security plan to a new level of cost-effective, integrated efficiency.

Our global reach and local resources allow us to see security changes and challenges across industries and geographies. **RACNI** designs, installs, maintains and upgrades Integrated Security solutions with the insight and service to support a wide array of businesses today, as well as enable them to prepare for the future.

**RACNI** with its Integrated Security solutions are currently used by many of the world's largest Hotels and businesses.

**RACNI** with its new state of the art concept of Integrated Enterprise platform makes smarter ways to save lives, improve businesses and protect people, place and assets where they live and work with its Integrated Security solutions.

## Quality Policy

Since our inception, we have been providing a comprehensive institutional strengthening and corporate development service, the main of which is to improve the quality of decision making, sector efficiency and managerial performance in the planning and implementation of programs and projects. Our approach is to build upon existing knowledge, Structures and systems by creating partnerships with our clients, assisting them to assimilate modern practices through technology transfer and personal development. **RACNi** services quality objectives for the deliverables associated with projects undertaken including the following:

- Submitting proposals / bids with a competitive rate by reviewing and meeting client requirements
- Ensuring client requirements for design and special service and authority approval requirements are accurately and adequately translated into Engineering deliverables.
- Expeditious receiving of materials to meet project schedules.
- Minimizing the number of non-conformances & repair works on any project.
- Provide a system of employee involvement, motivation and training.
- Provide a system of continuous improvement across all disciplines.
- Provide open, effective communications with our customers and suppliers.
- Achieving Client satisfaction for quality products delivered on schedule & within budget.

## Consolidated and Unified Integrated Security, Safety & Communications Systems:

### Converged Networks:

- Structured Cabling Systems (Data/Video/Voice)
- PABX Systems
- Wireless Networks
- Active Networking Components
- IT Security
- Video Storage Systems

### Audio Visual Systems:

- Projector Systems
- Electrical Screens
- Video Walls
- BGM Systems
- Public Address Systems

### Security & Communications Systems:

- CCTV Systems
- Access Control Systems
- Wireless Access Control
- Intrusion Alarm Systems
- Vehicle, Slide Gate, Swing Gate Automation Systems
- License Plate Recognition System
- Energy Savers

# **Company License**





GOVERNMENT OF DUBAI



للاقتصاد والسياحة  
Economy and Tourism

## رخصة تجارية Commercial License

### تفاصيل الرخصة / License Details

License No.	1363728	رقم الرخصة
Company Name	ROBOA ALEBDAA COMPUTER NETWORK INFRASTRUCTURE INSTALLATION L.L.C	اسم الشركة
Trade Name	ROBOA ALEBDAA COMPUTER NETWORK INFRASTRUCTURE INSTALLATION L.L.C	الإسم التجاري
Legal Type	Limited Liability Company(LLC)	الشكل القانوني
Expiry Date	15/05/2025	تاريخ الإصدار
D&B D-U-N-S ®	0	رقم الرخصة الام
Register No.	2316824	رقم السجل التجاري
Issue Date	16/05/2024	تاريخ الإصدار
Main License No.	1363728	رقم الرخصة الام
DCCI No.	537507	عضوية الغرفة

### الاطراف / License Members

Share / الحصص	Role / الصفة	Nationality / الجنسية	Name / الإسم	No./رقم الشخص
	Manager / مدير	Jordan / الاردن	لؤى عصام عبدالحفيظ عاليه	1163563
			LOUAY ISSAM ABDULHAFEEZ ALIA	

### نشاط الرخصة التجارية / License Activities

Computer Network & Infrastructure Installation & Maintenance

إنشاء وتركيب البنية التحتية للحاسب الآلي وصيانتها

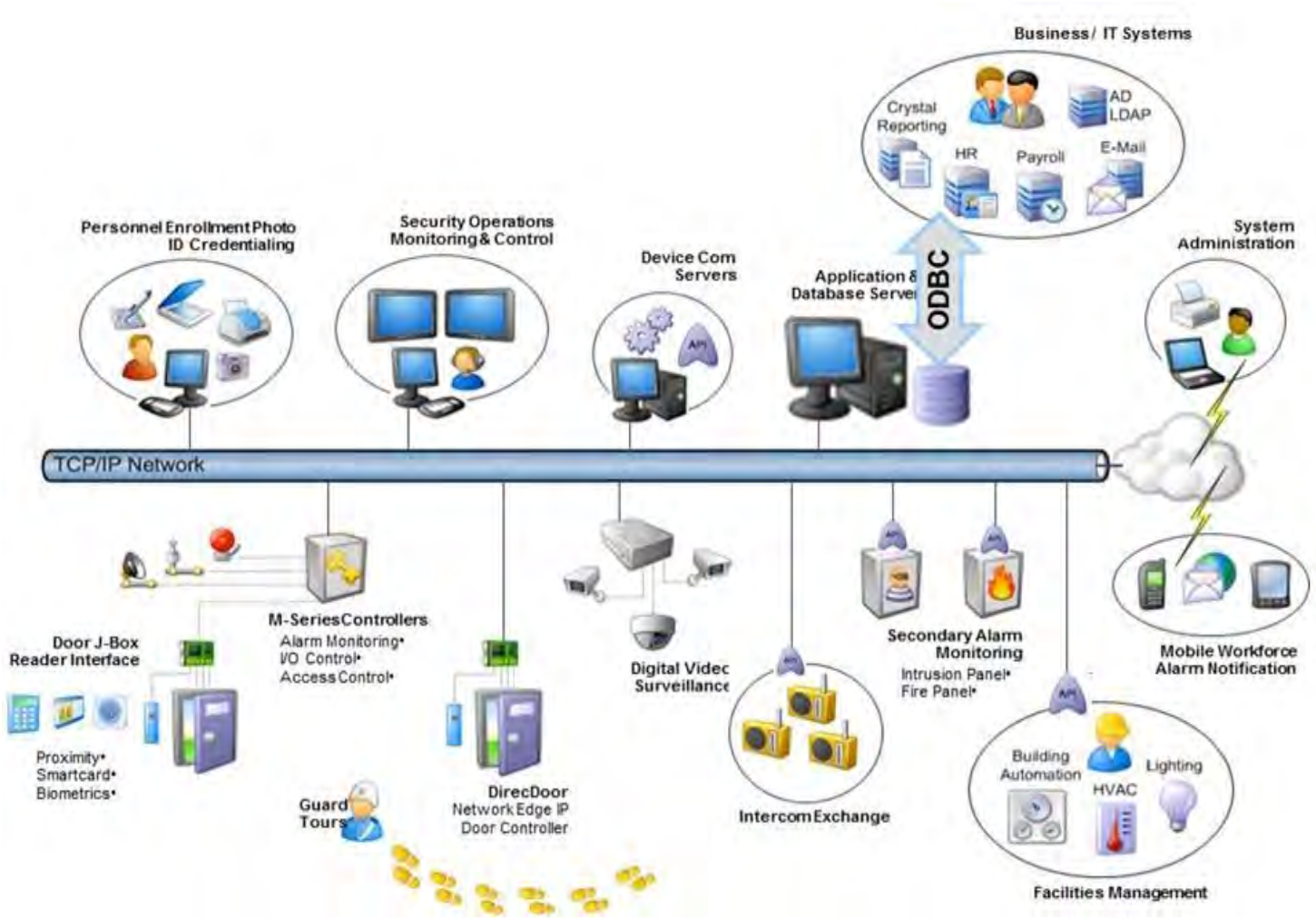
### العنوان / Address

Phone No	تليفون	P.O. Box	صندوق بريد
Fax No	فاكس	Parcel ID	رقم القطعة
Mobile No	هاتف متحرك	Email / البريد الإلكتروني	Louayissam@yahoo.com

ملك عبدالرحيم محمود محمد ارجمند حير دبي- مجمع دبي للاستثمار 1-243-OFF208 مكتب رقم

### الملاحظات / Remarks

# **Products and Services**



## Systems & Solutions:

**RACNI** works with its clients through a combination of deep-level business and technical expertise, an extensive knowledge of today's technologies including innovations around ELV, Security & Communication Systems space, and a mature and highly capable delivery and services infrastructure. **RACNI** offerings help our customers improve processes, reduce data centre and infrastructure costs, manage risk and governance and enhance top-line revenue. Our business approach is based on establishing long-term partnerships that encourage success through mutual benefit.

**RACNI** has established strong industry ties, with the highest level of accreditation and in addition to an ecosystem of complementary vendors. This enables **RACNI** to deliver a breadth of best-of-breed solutions to its customers.

At **RACNI**, we understand that to integrate technology requires the right people; our teams of experts provide pre-sales, post sales, project implementation and support.

**RACNI** dedicated ELV and Security team has qualified specialists with extensive experience in supplying, installing and commissioning a range of ELV and security systems.

### ELV Systems & Solutions

Our expertise enables us to meet the client's requirements in a variety of sectors; from a single projector or small CCTV network to an integrated command control centre, a sound system to public announcement systems & Security solutions in Hospitality, Retail, Commercial Infrastructure, Banking, Military Defence, Government, Education, Financial, Hospitality, Healthcare, and the Technology communication sectors.

### Access Control Systems

Where security of a building or facility is of major importance, access control can provide organizations with full control over where and when staff, visitors or vehicles can move at all times.

**RACNI** provides state-of-the-art access control systems where programmed cards are controlled from a central location producing reports of personnel movement at all times. Our offering also includes time attendance including biometric finger print systems.

### CCTV Systems

We offer a range of analogue and IP CCTV systems. **RACNI** is certified by Dubai Police as a supplier and installer of CCTV - this certification applies to our business across the UAE.

Our security experts can assist you with designing an entire surveillance system of application. We are providing a complete end to end video surveillance solution with state of art advanced technology, unique distributed and central architecture and advanced compression standard based storage / recording solutions so you can have confidence that your project will roll out smoothly, with optimum performance and stability.

### Display & Projection Systems

We provide a wide selection of projection and screen equipment for organizations of all sizes. Whether it's a rear projection, motorized screens, specialized projectors or large format displays we have a full range of equipment available from world leading brands.

### Vehicle, Door, Gate Automation Systems

**RACNI** can provide a range of gate automation systems, window and door operators, electric gates, traffic barriers, parking barriers and bollards that could offer most reliable and safest world class open systems.

### Structured & Fibre Cabling, Networking Solutions (Active & Passive Solutions)

A structured cabling system provides a platform upon which an overall information system strategy is built. **RACNI** experienced and dedicated team provides an end to end service from design to implementation. We design and build cabling infrastructure systems that support multiple voice, data, video and multimedia systems. We will help you evaluate, design and install the optimum integrated system for your company. We provide infrastructure cabling of the highest quality, to ensure that your networks run at full wire speed and maintains the highest possible availability.

### Digital Audio Video Intercom Systems

We provide high quality video and audio door entry system ranging from off the shelf boxed kits, to bespoke designed systems for multiple blocks incorporating hundreds of apartments. Our IP based intercom system that offers advantages to every possible application: residential, corporate, commercial, logistical and institutional with features of unlimited number of users simultaneous conversations without being limited to specific distances.

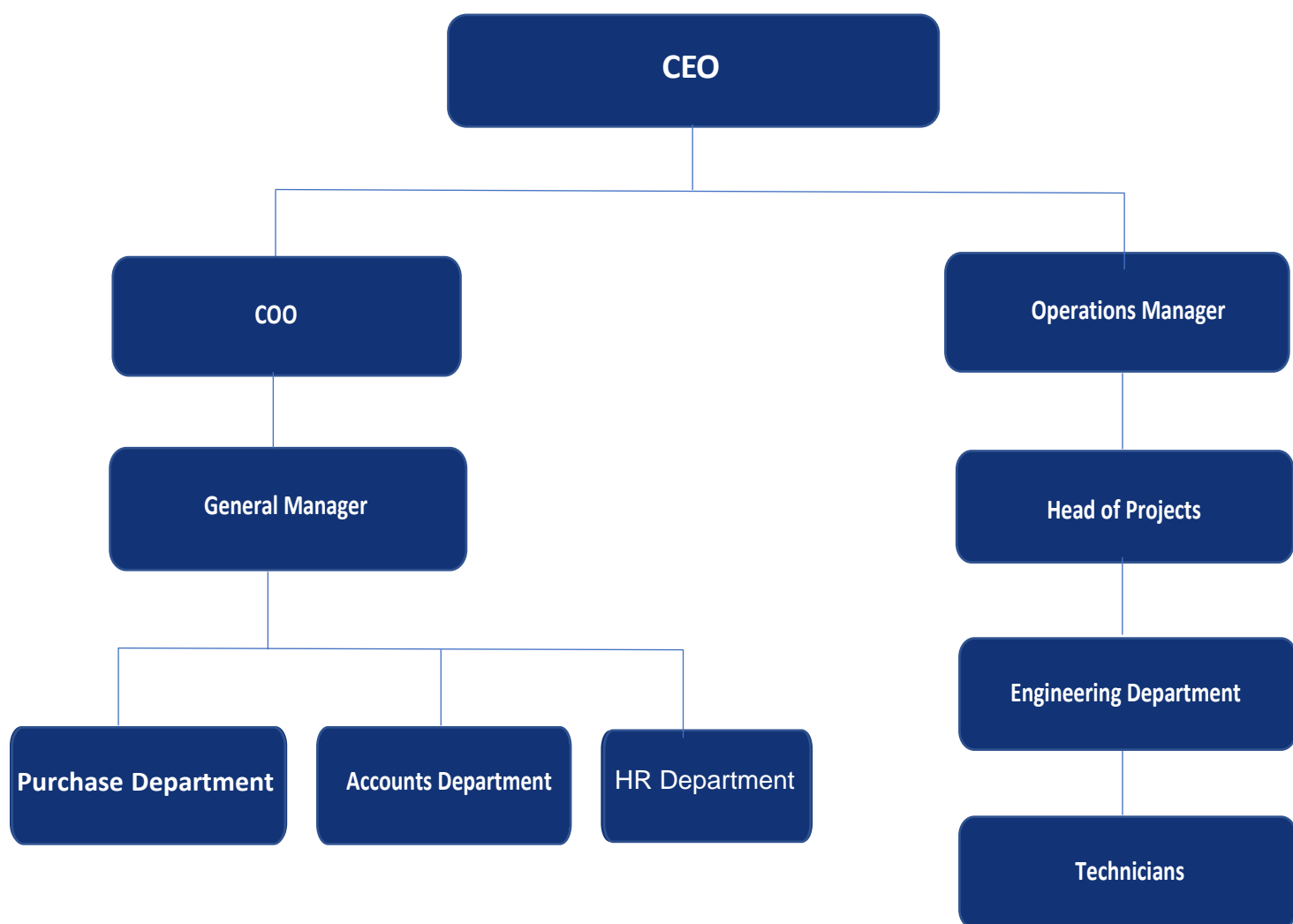
### PAVA Systems

We supply PAVA systems from leading manufacturers for a variety of applications for public safety in sectors that include retail, education, government and healthcare.

### Vehicle, Slide/Swing Gate Automation Systems:

**RACNI** can provide a range of gate automation systems, window and door operators, electric gates, traffic barriers, parking barriers and bollards that could offer most reliable and safest world class open systems.

# **Organization Chart**



# **Major Projects Executed**



## List of Major Projects Executed

### 1. Project Name : The Sustainable City - Dubai

- SCS (Tawaun for DU and Etisalat SCS)
- AHD CCTV Security System
- SMATV System
- Audio & Video building Intercom
- Access Control

Client : Diamond Developer



### 2. Project Name : Vantage Tower - Dubai(G+4P+28 Floor+R)

- SCS (Tawaun for DU and Etisalat SCS)
- AHD CCTV Security System
- SMATV System
- Audio & Video building Intercom
- Access Control

Client : DAMAC Development

**DAMAC**  
LIVE THE LUXURY



### 3. Project Name : AKOYA TRUMP - Loreto (G+7 Clusters)

- SCS (Tawaun for DU and Etisalat SCS)

Client : DAMAC Crescent Properties

**DAMAC**  
**AKOYA**  
**OXYGEN™**  
DUBAI



## List of Major Projects Excecuted

### 4. Project Name : Palm Jumeirah - Boulevard & Str Walk

- SCS ( DU Approved)
- IP CCTV Security System (VICON)
- Gate Barrier (Honeywell)
- Access Control System (Honeywell)

Client : NAKHEEL



### 5. Project Name : Green Diamond One - (B+G+10+R)A&B - Dubai

- SCS (Tawaun for DU and Etisalat SCS)
- AHD CCTV Security System
- SMATV System
- Audio & Video building Intercom
- Access Control

Client : Diamond Developer



### 6. Project Name : SANAD Village Rehabilitation Center

- SCS (Tawaun for DU and Etisalat SCS)
- IP CCTV Security System(SAMSUNG)
- IP Telephone System (AVAYA)
- Managed WIFI Access points Solution
- Access Control
- Gate Barrier
- Disabled Toilet Alarm System(Folknoll)
- IPTV System (Narkom)

Client :SANAD





## List of Major Projects Excecuted

### 7. Project Name : Fairgreen International School - Dubai

- SCS (Tawaun for DU )
- IP CCTV Security System
- WIFI (MANAGED Service)
- Public Address System
- Access Control
- Centrelized Gate Barrier

Client : Diamond Developer



### 8. Project Name : AL SALAM Private School - Dubai

- SCS (Tawaun for DU )
- IP CCTV Security System
- Access Control
- Centrelized Gate Barrier

Client : Diamond Developer



## List of Major Projects Excecuted

### 9. Project Name : Residential Building - IC3-Dubai (B+G+7)

- SCS (Tawaun for DU and Etisalat SCS)
- AHD CCTV Security System
- SMATV System
- Audio & Video building Intercom
- Access Control

Client : MOUSA AWAD



### 10. Spectrum Tower - Dubai - Jumeira

- SCS (Entire Network includes of Cat6)
- IP CCTV Security System
- Active and Passive Network Component

Client : MAKEEN PROPERTIES



### 11. Project Name : Dubai Buisness Center - Dubai - Arjan

- AHD CCTV Security System
- SCS Internal Fiber and Cat6 Network

Client : Diamond Developer



## 12. Project Name : Madina Mall - Dubai - Muhaisnah

- AHD CCTV Security System
- SCS Internal Fiber and Cat6 Network
- ANPR System

Client : Yousif Al Serkal



## 13. Al Shorooq Private School - Dubai - Jumeira

- SCS (Entire Network includes of Fiber and Cat6)
- IP CCTV Security System
- Active and Passive Network Component
- Wifi Access Points
- Access Control

Client : Khattab



## 14. Project Name : Diamond View 3 - Dubai - Jumeira Village

- AHD CCTV Security System
- SCS Internal Fiber and Cat6 Network

Client : Diamond Developer



# **Quality Statment**

## Quality Statement

RACNi Quality control policy is to deliver products and services confirming to Quality plans and contract requirements. In order to meet this objective a quality control plan has been developed by the company expertise in accordance with International and local quality standards.

The quality plan outlines the organizational policies, which are established to ensure that all industrial services and construction activities are carried out under controlled conditions. Industrial services shall be in accordance with the specifications, and related International industrial standards.

This quality assurance standard establishes the basis for the quality assurance plans implemented within RACNi organization. It states the requirements, assigns the responsibilities and prescribes the principles governing activities that are the key to quality. Compliance with this standard is mandatory and applies to all company projects

The overall responsibility for Horizon Telecom QA/QC program rests with the QA/QC Engineer & designated inspectors. Authority and organizational freedom has given to personnel performing the QA/QC functions.

All company personnel shall adhere to the contents of this QA/QC program and no deviations from the methods set forth herein shall be permitted.